



COVID 19 PROTOCOL FOR RESIDENTS

At LIV STUDENT we care for and protect everyone's health. For this reason, our team will ensure that the recommendations and obligations in health matters to deal with COVID-19, are respected and complied-with in our residences. To this end, we ask that you always follow the instructions of the LIV STUDENT team, as this is the best way to maintain the safety and enjoyment of the residents, and of the residence staff during, during the time we are together. In addition, we would like to remind you of the importance of your individual responsibility and respect for the health and integrity of the entire LIV STUDENT community (residents and staff).

All LIV STUDENT staff have **specific protocols** and measures in place for the and isolation measures in the case of the possible infection of a resident or staff. We are aware of the uncertainty and the constant evolution of the pandemic and therefore, from LIV STUDENT, we will continue to do everything we can to ensure that communication is dynamic with our entire community. Thanks to this communication we will be able to give support to our residents and staff, guaranteeing the safety and enjoyment of all.

In addition, **we have hygiene protocols and prevention measures in our residences**, which follow the guidelines of the Ministry of Health and the different regional health services, as well as other competent bodies in this area. Bearing in mind that the recommendations and obligations are dynamic, we will be updating and communicating all new developments as the pandemic evolves, thus facilitating decision making that will allow us to ensure the well-being of the LIV STUDENT community.

For the time being, some of the key aspects to achieve this will be:

- Comprehensive cleaning and disinfection protocols in rooms and communal areas, including regular ventilation of all spaces.
- Temporary closure of some facilities and/or restrictions on use in some communal areas, thus achieving compliance with the capacity restrictions required by the competent authorities. With this exponentially reduce the risk of exposure and ensure social distance.
- Limit access to our visitor residences. This measure will hinder the potential spread of COVID-19 within our community.
- Mandatory use of face masks in the common areas, as well as the use of hydroalcoholic gel that we will make available to you through dispensers in the most sensitive areas of our residence.
- Compliance with the indications/circuits that will be established for access, entry and exit routes, stairways and dining rooms.
- Implementation of reduced capacity limits to ensure social distancing in halls, lifts and common areas. Again, individual responsibility will be extremely important so that the whole LIV STUDENT community can live together safely.
- Respect the layout of the furniture and, in particular, of the tables in the common dining area, avoiding their movement and joining them to other tables.

- Encourage responsible personal hygiene practices including hand washing, use of hydrogel, covering coughs or sneezes with a disposable handkerchief or tissue, or in the crook of the elbow.
- Correct use of smoking areas. We remind you that smoking is only allowed in designated areas. Vaping or similar is strictly prohibited in common areas (both indoors and outdoors) or in the rooms. In addition, LIV STUDENT employees may, in accordance with health recommendations, may from time to time prohibit smoking, vaping or similar, even in the designated smoking areas
- Promote the use of payment by credit/debit card or mobile devices, avoiding direct contact between residents and LIV STUDENT employees. Thanks to these policies we will reduce the risk of exposure to COVID 19 through contact with coins or banknotes.

